WINCHESTER® REPEATING ARMS

SERVICE REPAIR FORM

PLEASE SEND YOUR PRODUCT TO:

WINCHESTER REPEATING ARMS
SERVICE DEPARTMENT
3005 Arnold Tenbrook Road
Arnold, MO 63010-4728

GUN ☐
NON-GUN ☐

CUSTOMER INFORMATION

Customer Name		Winchester Account Number (Dealers Only)	
Email		Phone	
Firearm		Alternate Phone	
Gauge/Caliber		Serial Number	

SHIPPING INFORMATION				BILLING INFORMATION			
Address				Address			
City				City			
State		Zip		State		Zip	

SHIPPING ADDRESS MUST BE A PHYSICAL STREET LOCATION – NO P.O. BOXES

DESCRIBE THE REASON FOR RETURN BELOW

Please be as detailed as possible. If returning a firearm, provide shooting conditions, ammunition specifications and any additional information you feel will be useful to help us diagnose and repair your firearm. Use additional paper if necessary. If your firearm is experiencing feeding, cycling, or magazine issues, please include all spare magazines so that we may better diagnose the problem.

WARNING! MAKE SURE THE FIREARM IS UNLOADED PRIOR TO PACKAGING!

- Be sure to send in the complete firearm.
- Keep a record of your serial number prior to packaging your firearm for shipping.
- Remove all aftermarket accessories prior to packaging the firearm, including scopes, bases, rings, slings, etc.
- The Browning Service Department is not responsible for damage incurred during shipping. Make sure your firearm is adequately packaged and insured before shipping.
- Do not ship firearms inside hard cases.
- Retain your tracking information from the shipper.
- DEALERS: Include a copy of your valid FFL and/or any state licenses required.
- Any firearms that have been altered outside of factory specifications may be returned to factory specifications at owner's expense. EXAMPLE: Altered or modified triggers, barrel modifications, etc.

All quoted repairs declined by the incoming shipping party or gun owner will be assessed a fee of $50 to cover the cost of quote/repair evaluation and return shipping.

DO NOT INCLUDE CREDIT CARD INFORMATION, A CHECK OR CASH WHEN RETURNING YOUR FIREARM FOR REPAIR.

REVISED 2/2020